

Alawwal Bank Alfursan Visa Platinum Card

FAQ's



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What is the Alawwal Bank Alfursan Visa Platinum Card?

The Alawwal Bank Alfursan Visa Platinum Card is a Shariah Compliant Premium Co-branded Card launched as part of Alawwal Bank's alliance with Saudia. The card rewards you with Alfursan miles that can be redeemed for free airline tickets and upgrades on Saudia's Alfursan Rewards Program.

Why is the Alawwal Bank Alfursan Visa Platinum Card better than other bank's Alfursan Cards?

- Fast Free Tickets
- Highest Alfursan miles per SAR spend
- Highest Travel Insurance - up to USD 250 000 for self and family
- Shariah Compliant Islamic Card

How can I get Free Tickets?

With the Alawwal Bank Alfursan Visa Platinum Card you earn Alfursan miles every time you spend on your card. Your Alawwal Bank Alfursan card offers you high Alfursan miles - 1 Alfursan mile for every SAR 4 spent outside KSA and 1 Alfursan mile for every SAR 5 spent in KSA. The more you spend the more Alfursan miles you earn which can be redeemed for free tickets and upgrades through Saudia's Alfursan Rewards Program.

How do I join the Alfursan Program?

Simply provide your existing Alfursan number when you fill out the Alawwal Bank Alfursan Platinum Card application form. If you don't already have one the bank will assign you a new Alfursan number.

How will I find out my new Alfursan number assigned by the bank?

Your Alfursan number will be printed on your Alawwal Bank Alfursan Visa Platinum Card under your name.

What if I didn't provide my existing Alfursan membership number and the bank gave me a new number?

You will earn miles from Alawwal Bank on your new Alfursan number and miles from Saudia on your old Alfursan number. You can contact Saudia directly and ask them to combine both your numbers (old and new) so your miles can be combined and redeemed together.

How much do I pay for Alfursan membership?

Your Alfursan membership is free.

How can I earn Alfursan miles using the card?

Every time you spend on your Alawwal Bank Alfursan Visa Platinum Card you will earn miles which will be added to your account automatically. The more you spend on your card the more miles you will earn.

Will I earn Alfursan Miles for Cash Withdrawals?

No there are no miles awarded for cash withdrawals. Alfursan miles are only earned for spend on the card at outlets. Purchases on websites and MOTO (mail order/telephone order) are also included.

How will the Alfursan Miles that I earn be credited to my Alfursan account?

All Alfursan miles earned by using your Alawwal Bank Alfursan Platinum Card will be transferred to your Alfursan account with Saudia once a month. Currently the transfers are made on the 28th of each month.

How will I see my Alfursan miles earned on the card?

You can view the Alfursan miles transferred to your Alfursan account every month by visiting the " Rewards Program " tab in Alawwal Bank's Internet Banking. You can also visit Saudia website to view all your miles.

How can I redeem my Alfursan miles?

You can redeem the Alfursan miles you've earned by visiting the Alfursan Loyalty tab on Saudia website.

Is the Alawwal Bank Alfursan Visa Platinum Card a Shariah Compliant Card?

Yes the Alawwal Bank Alfursan Card is approved by the Shariah board of the bank and is a Shariah Compliant Islamic Card

Will I get Travel Insurance coverage with the Alawwal Bank Alfursan Visa Platinum Card?

The Alawwal Bank Alfursan Card provides Travel Insurance up to USD 250 000 for its cardholders spouse & children including Optional Certificate of insurance sufficient for Schengen Visa and 24/7 Emergency Travel Assistance Service available worldwide.

How can I get the Insurance Certificate for the Schengen Visa application?

Simply send us your request along with copy of passport and contact numbers on an email to shisupport@alawwalbank.com. A soft copy will be emailed to you within 5 working days. If required a hard copy can be collected from any Alawwal Bank branch close to you after an additional 3 working days.

Which Airport Lounges can I access?

Please note the following lounges are complimentary:

Jeddah	King Abdulaziz International Airport	First Class Lounge (Foreign airlines)
Delhi	Indira Gandhi Intern'l Airport	ITC Green Lounge
Dubai	Dubai International Airport	DCA Business Class Lounge
Sharjah	Sharjah International Airport	First - Business Class
Kuwait	Kuwait International Airport	Dasman Lounge - Potbelly
Cairo	Cairo International Airport	First Class Lounges
Beirut	Rafic Harriri International Airport	Byblos Lounge - Salt
Paris	Charles de Gaulle International Airport	Salon ICARE
London	Heathrow International Airport	Swissport Lounge
Zurich	Zürich Kloten Airport	Dnata SkyView Lounge
Munich	Franz-Josef Strauss International Airport	Atlantik Lounge
Hamburg	Hamburg Airport	Airport Lounge
Johannesburg	O.R. Tambo International Airport	Shongololo Lounge
Istanbul	Istanbul Ataturk Airport	Comfort Lounge
Tokyo	Narita International Airport	IASS Lounge
Karachi	Jinnah International Airport	CIP Lounge
Prague	Václav Havel International Airport	Menzies Lounge

- Please note that Alfursan miles program is offered and managed by Saudia and subject to their terms & conditions. Alawwal Bank does not control this process.
- Terms and conditions apply.